



### Incident Log

GloMax® Discover System (Cat.# GM3000)  
GloMax® Explorer System (Cat.# GM3500, GM3510)

Serial Number: \_\_\_\_\_

Record incidents of user or instrument error below.

**Date of Incident** (MM/DD/YYYY): \_\_\_\_\_ **Time:** \_\_\_\_\_ **Ticket #:** \_\_\_\_\_

User Name: \_\_\_\_\_

Description of Incident: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_ Instrument Error Code (if shown): \_\_\_\_\_

Reported to Technical Services:  Yes /  No If Yes, Scientist's Name: \_\_\_\_\_

Probable Cause: \_\_\_\_\_

\_\_\_\_\_

Resolution: \_\_\_\_\_

\_\_\_\_\_ Date Resolved (MM/DD/YYYY): \_\_\_\_\_

**Date of Incident** (MM/DD/YYYY): \_\_\_\_\_ **Time:** \_\_\_\_\_ **Ticket #:** \_\_\_\_\_

User Name: \_\_\_\_\_

Description of Incident: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_ Instrument Error Code (if shown): \_\_\_\_\_

Reported to Technical Services:  Yes /  No If Yes, Scientist's Name: \_\_\_\_\_

Probable Cause: \_\_\_\_\_

\_\_\_\_\_

Resolution: \_\_\_\_\_

\_\_\_\_\_ Date Resolved (MM/DD/YYYY): \_\_\_\_\_